

Apple Specialist – Store Leader

Summary

Do you have a passion for helping others? Are you an Apple enthusiast? As an Apple Specialist, you are able to combine those two passions! On a daily basis you have the opportunity to provide and excellent service experience to our customers by understanding their needs and creating the right solutions to improve the way they interact with their products. Every day is an opportunity to create a loyal Mac Simple Customer and it starts with our Apple Specialists!

Apple Specialist Requirements

- * Ability to connect quickly with all kinds of people through the shared love of Apple technology
- * A great teammate who believes we are better as an organization when everyone is successful
- * Humble and a willing receiver of feedback, from peers and managers, as a growth opportunity

Success Includes

- * Taking pride in your daily work.
- * You want to be successful in everything you do and you have a high bar for quality.
- * Contributing to the companies objectives by meeting minimum sales qualifications as a sales person
- * A willingness to do whatever is needed to help the company grow including keeping the store looking great with merchandising
- * Create promoters of our brand by providing transformational experiences to every customer

Daily role

- * Meeting Customers, answering the telephone and responding to customer queries
- * Booking in new repairs and monitoring service issues
- * Ordering parts, creating invoices and billing customers
- * Stock control

Basic Qualifications

- 18 years or old
- A levels or equivalent

Email: tom@macsimple.co.uk